



रक्षा लेखा नियंत्रक का कार्यालय, गुवाहाटी उदयन विहार, नारंगी, गुवाहाटी-781171
OFFICE OF THE CONTROLLER OF DEFENCE ACCOUNTS
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No-DDP/I/NPS/18/ORDER/VOL- XXVI

Dated: 18.08.2016.

TO

- (I) The Area Accounts Office
Bivar Road Shillong- 793001
(II) The PAO(ORs) ARC Shillong
Happy Valley, Shillong- 793007
(III) The PAO(ORs) 58 GTC
Happy valley, Shillong- 793007
(IV) All the AOs GE/AGE(I)

SUBJECT: QUARTERLY UPDATE ON PAOs PERFORMANCE.

In the quarterly update/status on PAOs performance received vide NSDL letter No. AS/MK/BD/201690690 dated- 18.07.2016.

1. REJECTION OF SCF IN NPSCAN: Subscriber Contribution File (SCF) uploaded by the Nodal office may get rejected due to various reasons. The list of PAOs/CDDO with rejected SCFs in the month of October 2015 has been enclosed as **Annexure AU-14**. You are therefore requested to verify whether correct SCF is uploaded subsequently against these rejected files and to ensure that SCFs are correctly uploaded henceforth.

2. CREDIT ANALYSIS : (Annexure QU6 and QU7) To ascertain regularity of contribution upload by Nodal Offices, analysis has been conducted of the contribution credits received by the subscribers (PRANs generated till JUNE 30, 2016) during the past 12 months. Ideally all NPS subscribers should have received at least 10 credits till May 31, 2016. This analysis excludes arrear contribution. During the analysis it has been observed that 64 PRANs have not received a single credit for the past 12 months.

3. ZERO BALANCE PRANS: This analysis reveals that there are subscribers who have not received a single contribution till date (regular+arrear) since the date of PRAN generation. A PAO wise list of such subscribers is enclosed as **Annexure QU2** You are therefore advised to look into these cases for timely credit to the subscribers account.

4. WITHDRAWAL STATUS UPDATE: As per NSDL ibid letter, eight request of withdrawal is still lying pending under your jurisdiction which is annexed as ANNEXURE-AU1. Therefore, you are requested to provide the requisite documents as given in **ANNEXURE-AU1** to CRA at the earliest to clear the case. In this connection, MO CDA Guwahati letter no. DDP/I/NPS/18/ORDER/VOL- XXI dated- 26.06.2014 also refers in which clear guidelines on account of withdrawal (death/resignation) has been given.

5. PENDING WITHDRAWAL INITIATION (SUPERANNUATION CASES)

ANNEXURE- AU12 : CRA system generates the 'Claim ID' six months prior to the date of subscriber's superannuation. Claim Id is communicated to the subscribers through letter, email and sms for initiating the withdrawal request. You are therefore advised to complete necessary formalities and initiate withdrawal at the earliest.

A feedback report may be forwarded to this office and you are further advised to utilize the various functionalities provided in the NPSCAN system in order to minimize the grievance raised by the subscribers and aid in effective monitoring at this end.

In case any further assistance or clarification required in this regard, you may contact Mr. Mandar Karlekar at 022-24994651 (e-mail ID- mandark@nsdl.co.in) or Mr. Prasenjit Mukherjee at 022-24994565 (e-mail ID- prasenjitm@nsdl.co.in).

Enclosure: As above.


(K. LALBIAKCHHUNGA)
Asstt. Controller

Copy to:

1. ✓ The officer incharge
EDP Section
(Local)

:with the request to upload in the CDA Guwahati website.


(K. LALBIAKCHHUNGA)
Asstt. Controller

Annexure AU-1

List of pending Withdrawal Requests kept On Hold/Rejected due to multiple discrepancies observed upto 30th June 2016

Sr. No.	PrAO Reg. No.	PAO Reg. No.	PAO Office Name	PRAN	Subscriber Name	Withdrawal Type	Discrepancy Remarks
1	3000071	2012776	Area Accounts Office, Shillong	110010345507	L MAR AO	Death	1. Legal heir certificate submitted by the claimant is invalid. a legal heir certificate OR a certified copy of family member's certificate issued by Executive Magistrate indicating the relationship of the Claimant. 2. Address mentioned on Withdrawal form is different from the Address Proof provided in the Withdrawal form. Kindly submit another set of documents as Address Proof which matches with address provided on Withdrawal form. 3. Birth Certificate for the minor nominee (YAPANGTULA) is not attested by mapped Nodal Office.
2	3000071	2012776	Area Accounts Office, Shillong	110080345171	KARTIK DEB	Death	1. Nomination details were not provided at time of PRAN allotment. Hence, a legal heir certificate OR a certified copy of family member's certificate issued by Executive Magistrate is required indicating the relationship of the claimant as well with supporting documents.
3	3000071	2012776	Area Accounts Office, Shillong	110020345160	DONDOR LYNGDOH	Death	1. As per the PFRDA guidelines, No Objection Certificate (NOC) is required to be submitted by the Nodal Office that no-family pension/disability pension has been paid to the family member of the deceased subscriber and that they have no objection for release of the accumulated NPS wealth in favour of the Claimant(s).
4	3000071	2012776	Area Accounts Office, Shillong	110020345496	NABANITA KALITA	Death	Legal Heir Certificate/Family member Certificate not submitted 1. At the time of PRAN allotment, nomination details were not provided by the deceased subscriber. Hence, Claimant needs to submit a legal heir certificate OR a certified copy of family members certificate issued by Executive Magistrate indicating the relationship of the Claimant with the subscriber. 2. If the Nominee/legal heirs are not claiming the deceased subscriber pension funds, a Relinquishment Deed from all the legal heirs (those who are not claiming) on a Stamp paper of Rs. 100/- is required, Further, KYC documents (Photo ID Proof and Address Proof) of all the legal heirs duly attested by the mapped Nodal Office is to be submitted. 3. If nominee/claimant is minor than copy of birth certificate of minor is required.

Sr. No.	PrAO Reg. No.	PAO Reg. No.	PAO Office Name	PRAN	Subscriber Name	Withdrawal Type	Discrepancy Remarks
5	3000071	2012776	Area Accounts Office, Shillong	110091065011	PRATAP BORGOHAIN	Death	Address mentioned on Withdrawal form different from the Address Proof provided in the Withdrawal form Claimant no 2 SANTOSH KUMAR BORGOHAIN photograph is not present of JINNA MONI BORGOHAIN and the same should be attested by JINNA MONI BORGOHAIN on withdrawal form. Kindly submit page no. 3 Claimant no 3 JAGDISH CHANDRA BORGOHAIN photograph is not present of JINNA MONI BORGOHAIN and the same should be attested by JINNA MONI BORGOHAIN on withdrawal form. Kindly submit page no. 3 Bank details are not mentioned of claimant 3 JAGDISH CHANDRA BORGOHAIN on page no. 2 Kindly submit the same. Address mentioned on withdrawal form is not matching with the address proof provided. Birth proof of minor JAGDISH CHANDRA BORGOHAIN is not submitted. Kindly submit the same. As per CRA records, name of the claimant is "SANTOSH KUMAR BORGOHAIN". However, birth proof submitted are in the name of "SANTOSH KUMAR BORGOHAIN". Hence, we require a confirmation from mapped Nodal Office stating that "SANTOSH KUMAR BORGOHAIN" and "SANTOSH KUMAR BORGOHAIN" is one and the same person. (No Affidavit)
6	3000071	2012776	Area Accounts Office, Shillong	110080345560	RAJBEER DUTTA	Death	(Bank Passbook) Provided is not clearly visible. kindly resubmit the same with the authorisation of the mapped nodal office.



Superannuation cases pending withdrawal

Annexure AU 12

Sr. No.	PAO Reg. No.	PAO Reg. No.	PAO Name	PRAAN No.	Subscriber Name	Date of Retirement	Claim ID	Claim Generation date
1	3000071	2012776	Area Accounts Office, Shillong	110040326493	SHRI THOGESWAR KALITA	9/30/2016	1610535040	2/29/2016

Annexure AU 14

Rejection of SCF in NPSCAN

Sr. No.	PrAO Reg. No.	PAO Reg. No.	PAO Office Name	File Reference No.	SCF Rejection Month	Reason for Rejection
1	3000071	2012776	Area Accounts Office, Shillong	912171	June-2016	Status of PRAN is inactive
2	3000071	2012776	Area Accounts Office, Shillong	912180	June-2016	Contribution already uploaded
3	3000071	2023372	Accounts Office, GE Missamari	913547	June-2016	Contribution already uploaded

Annexure AU 19

Online withdrawal request pending for authorisation

Sr. No.	PrAO Reg. No.	PAO Reg. No.	PAO Name	PRAN No.	Subscriber Name	Request Initiation/Maker Date	Claim ID	Status
1	3000071	2012776	Area Accounts Office, Shillong	111000952492	SHRI KHUKAN ROY	6/3/2016	1610338692	Withdrawal request is yet to be authorised by Nodal Office

Annexure QU - 2

List of Subscribers with zero credit

Sr. No.	PrAO Reg. No.	PAO Reg. No.	PAO Office Name	Sub_PRAN	Sub_Name	Status of PRANs
1	3000071	2012776	Area Accounts Office, Shillong	110007176296	GAURAV KUMAR MISHRA	-
2	3000071	2012776	Area Accounts Office, Shillong	110007468823	BISHNU DEWRAJA	-
3	3000071	2012776	Area Accounts Office, Shillong	110011054225	RUBUL ALI	Not Applicable
4	3000071	2012776	Area Accounts Office, Shillong	110017469736	BIKI DAS	-
5	3000071	2012776	Area Accounts Office, Shillong	110027176295	LAL SINGH SONAR	-
6	3000071	2012776	Area Accounts Office, Shillong	110037469735	BISWAJIT TUNGKHUNGIA	-
7	3000071	2012776	Area Accounts Office, Shillong	110047176294	MD SHADRUL ALAM	-
8	3000071	2012776	Area Accounts Office, Shillong	110047237305	SUSHMITA PHUKAN	-
9	3000071	2012776	Area Accounts Office, Shillong	110057176299	CIVIL BORO	-
10	3000071	2012776	Area Accounts Office, Shillong	110057469734	ANIRBAN BORTHAKUR	-
11	3000071	2012776	Area Accounts Office, Shillong	110067469739	UZZAL BORAH	-
12	3000071	2012776	Area Accounts Office, Shillong	110077176298	DORJEE KHANDU GLOW	-
13	3000071	2012776	Area Accounts Office, Shillong	110080991956	HALMA BEGUM LASKAR	Not Applicable
14	3000071	2012776	Area Accounts Office, Shillong	110087469738	PRAKASH NAYAK	-
15	3000071	2012776	Area Accounts Office, Shillong	110097176297	NIZUM DAIMARI	-
16	3000071	2012776	Area Accounts Office, Shillong	110097468824	SANJAY DUTTA	-
17	3000071	2012776	Area Accounts Office, Shillong	111007469737	BRIJPAL BALMIKI	-
18	3000071	2023335	Accounts Office, AGE(I) Rangiya	110007505269	CHANDAN PAL	-
19	3000071	2023335	Accounts Office, AGE(I) Rangiya	110007505272	NABIN SARKAR	-
20	3000071	2023335	Accounts Office, AGE(I) Rangiya	110027505268	TAPAN DAS	-
21	3000071	2023335	Accounts Office, AGE(I) Rangiya	110027505271	IMRAN KHAN	-
22	3000071	2023335	Accounts Office, AGE(I) Rangiya	110037505276	MRIDUL KALITA	-
23	3000071	2023335	Accounts Office, AGE(I) Rangiya	110047505267	SAMAR BAISHYA	-
24	3000071	2023335	Accounts Office, AGE(I) Rangiya	110047505270	SAURAV PHUKAN	-
25	3000071	2023335	Accounts Office, AGE(I) Rangiya	110057505275	DASHARATH DEKA	-
26	3000071	2023335	Accounts Office, AGE(I) Rangiya	110077505274	RITU TALUKDAR	-
27	3000071	2023335	Accounts Office, AGE(I) Rangiya	110097505273	SHASANKA KALITA	-

Annexure QU - 3

PAO wise status of contribution credits received during the period July-2015 to June-2016

Sr. No.	PrAO Reg. No.	PAO Reg. No.	PAO Name	Associated PRANs as on June 30, 2015	Regular Contributions Credited between July-2015 to June-2016												
					No	One	Two	Three	Four	Five	Six	Seven	Eight	Nine	Ten	Eleven	Twelve
1	3000071	2000283	MO, CDA, Guwahati	110	2						1		1	3	103		
2	3000071	2000294	PAO (ORs), ARC, Shillong	21	1										9	11	
3	3000071	2000305	PAO (ORs), 58 GTC, Shillong	8											8		
4	3000071	2012776	Area Accounts Office, Shillong	1934	38	3	5	2	1	8	3	14	433	135	381	911	
5	3000071	2023291	Asstt Accounts Office (GE) 583 EP, Guwahati	1	1												
6	3000071	2023302	Accounts Office [GE], Shillong	92	2										1	89	
7	3000071	2023313	Office of the AO GE (AF), Tezpur	9											1	8	
8	3000071	2023324	Accounts Office GE (A/F), Borjar	53	2											51	
9	3000071	2023335	Accounts Office, AGE(I) Rangiya	17										1		16	
10	3000071	2023346	Accounts Office, GE Narangi	14											1	13	
11	3000071	2023350	Accounts Office A.G.E. (I), Umroi	58	1			1					1			55	
12	3000071	2023361	Office of the AO GE (AF), Chabua	19												19	
13	3000071	2023372	Accounts Office, GE Missamari	8												8	
14	3000071	2023383	Accounts Office GE (I) Air Force, Shillong	70	1										2	67	
15	3000071	2023394	Accounts Office, GE (AF), Jorhat	30	2										27	1	
16	3000071	2023405	Accounts Office (GE), Tezpur	31	1										1	29	
17	3000071	2023416	Accounts Office, GE Dinjan	39												39	
18	3000071	2023420	Accounts Office (GE), Silchar	43												43	
19	3000071	2023431	Accounts Office, GE Guwahati	24										1	23		
20	3000071	2023442	Accounts Office, AGE(I) Lekhapani	10	2											8	
21	3000071	2024890	Accounts Office AGE (I), Kumbhirgram	19										1		18	
22	3000071	2024901	Accounts Office (GE), Jorhat	32	5											27	
23	3000071	2024912	Accounts Office (GE), 868 EWS, Nagaland	47	2								1	1	4	39	
24	3000071	2024923	Accounts Office (GE), 869 EWS, Imphal	36												36	
25	3000071	2024934	Account Office (GE), 586 EP, Guwahati	3												3	
26	3000071	2024945	Accounts Office, AGE (I), Agartala	23	2								1	20			
27	3000071	2024956	Account Office (GE), 859 EWS, Arunachal Pradesh	16	2									4		10	

Note : The Annexure contains details of Non Flagged Subscribers only.